

MAPFRE Global Risks

15TH
ANNIVERSARY



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MAPFRE Global Risks

Excellence in the management of global risks

2024

At MAPFRE Global Risks, we protect the interests of large companies anywhere in the world, creating long-term relationships.

We are specialists in **Large Enterprise Risk Management, International Programs, Captives, Specialty Lines and Risk Consulting** through our **Engineering Services**.

And, with all of this we are committed to the **sustainability of the planet** and **the well-being of the society**.

We care about what matters to you.



1. Who are we?

2. Our clients

3. Value proposition

4. Relationship model

5. International presence

6. Responsibility and commitments

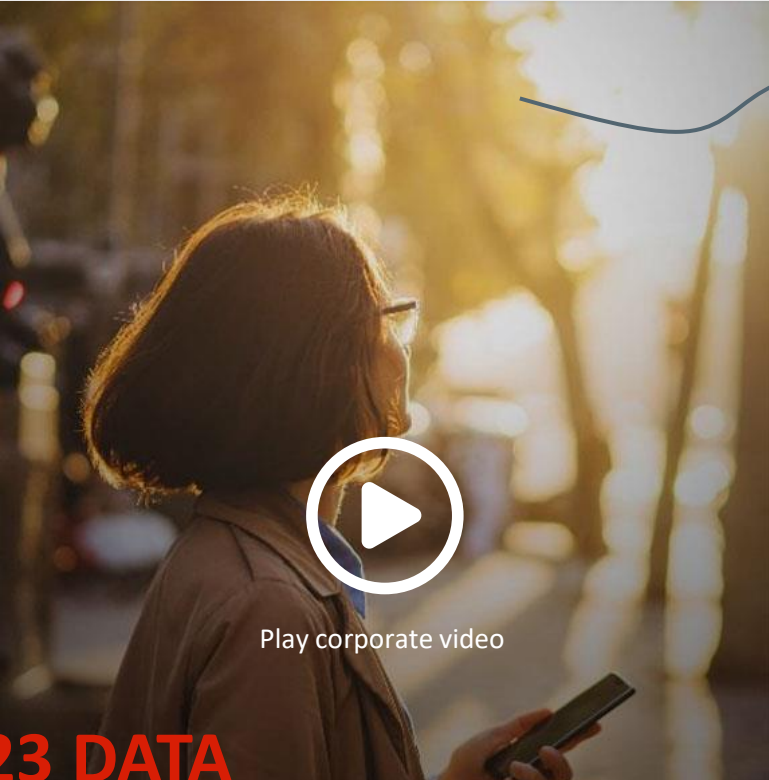
7. Key figures

8. Team



MAPFRE Group

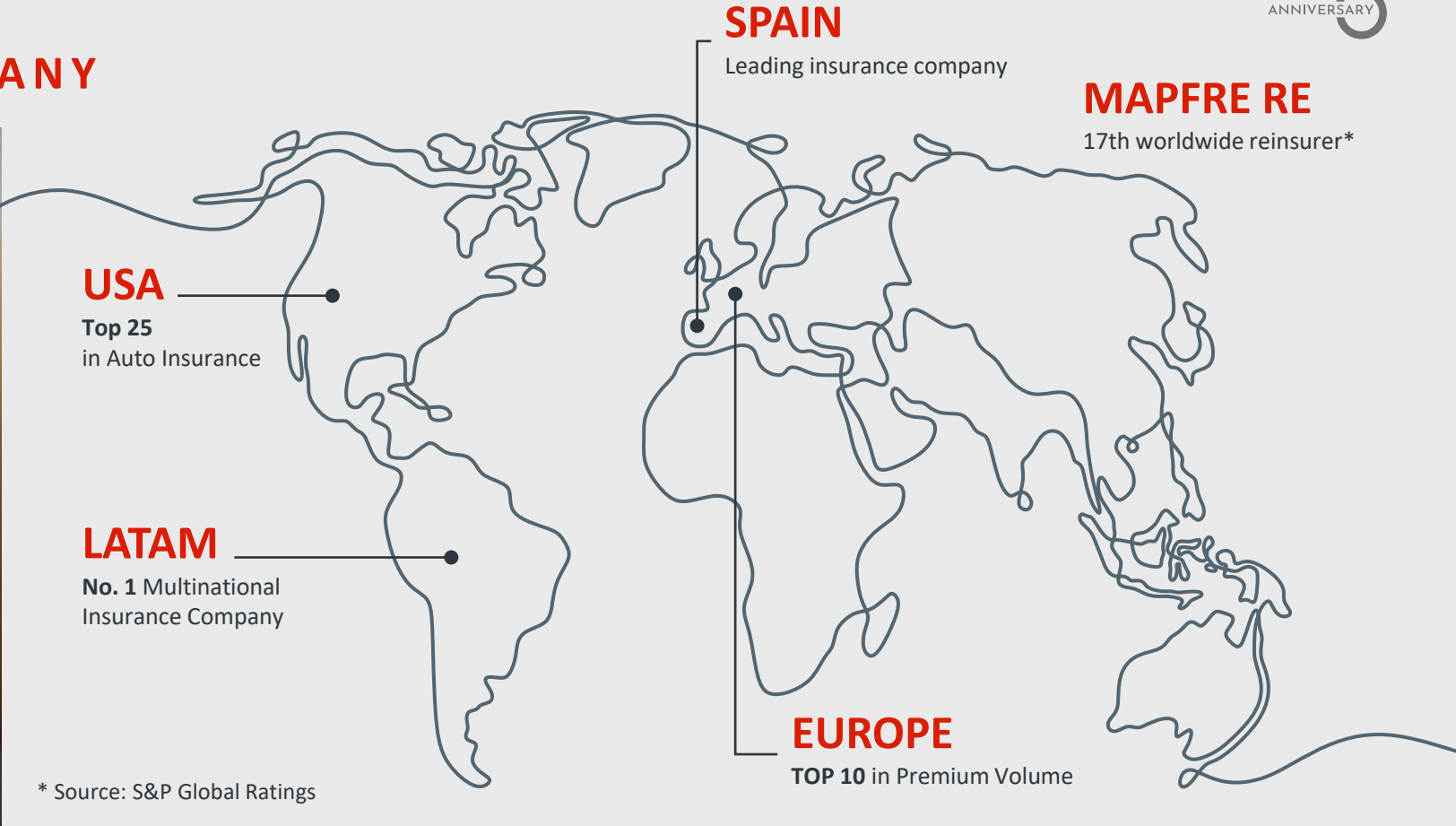
GLOBAL INSURANCE COMPANY



Play corporate video

2023 DATA

REVENUE	PREMIUMS	PROFIT
€32,239	€26,917	€692
BILLION	BILLION	MILLION



NON-LIFE COMBINED RATIO	EMPLOYEES	MILLION CUSTOMERS
97.2%	+31,000	+31

MAPFRE Group Business Units



MAPFRE Global Risks

This is the MAPFRE unit specialized in providing insurance solutions to:

- > Large businesses
- > Multinational companies
- > Companies in global business sectors (Specialty Lines)

Our clients



Companies with
International Programs
Insurance and/or **Captive Companies**



Companies in **Global Business Sectors**
(Specialty Lines)

- > Energy
- > Construction
- > Mining
- > Marine & Cargo
- > Aviation



Large local companies with
revenue exceeding:

€600M in Spain
\$450M in Brazil
\$300M Rest of World (*)

* Lower limits for some countries in
LatAm, adjusted to each market..



Our value proposition

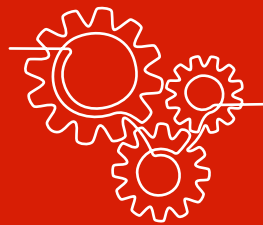
Specialization by lines of business

- > Property and Casualty
- > Specialty lines
- > Global Employee Benefit Programs



Engineering services:

- > Risk control and evaluation for Underwriting
- > Client services



International presence

- > Own network
- > Partners and Partner Network



Long-term commitment and financial strength



International and Captive Program Management Experts



Client-focused management

- > Agility and flexibility
- > Operational efficiency



Sustainability

Committed to the environment and social well-being



MAPFRE Global Risks relationship model

GLOBAL MANAGEMENT AND LOCAL SERVICE



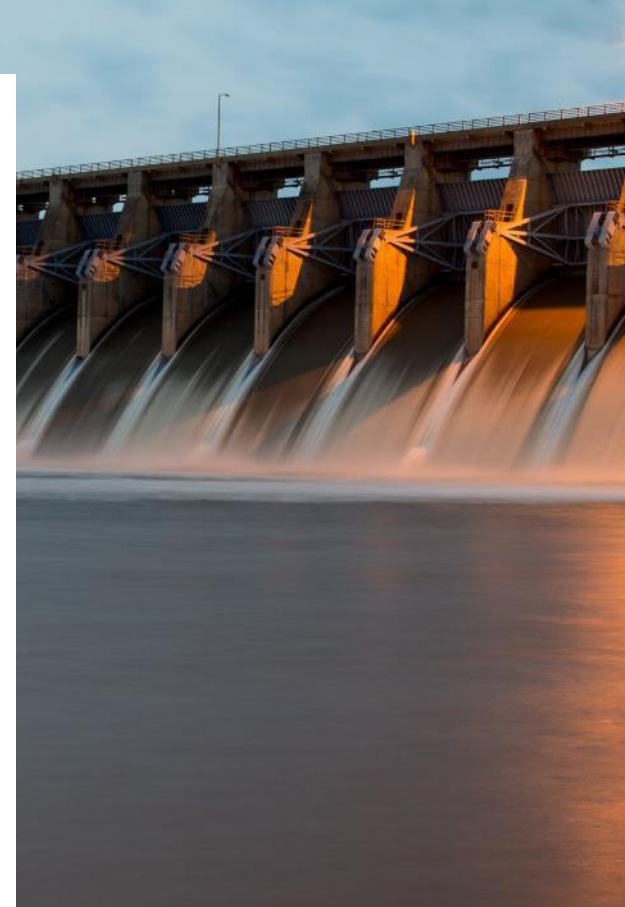
CLIENT SERVICE

Service to the client through the **local MAPFRE** company that is familiar with the **needs of the market** and **regulatory requirements** of each country.

TECHNICAL SUPPORT AND CAPACITY

MAPFRE Global Risks makes it easy for **MAPFRE Local** to provide:

- > **Technical support**
 - Underwriting
 - Claims management
 - Operations deployment
- > **Capacity contribution**
- > **Support in defining the Business Development Strategy**



International presence

WE OFFER SERVICES ON ALL FIVE CONTINENTS



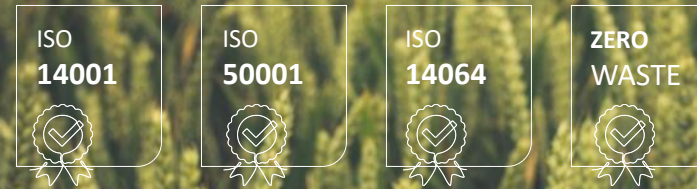
*We offer services in 184 countries through our offices, partners and partner network. Subject to the corresponding analysis, on a case-by-case basis, on international sanctions matters.

Our Environmental Commitments

The company keeps its environmental commitments in the insurance and reinsurance underwriting business to do our part by contributing to the **transition to a low-carbon economy**, assisting customers in their decarbonization and energy transition processes and reaffirming our commitment to be a **zero-emission company by 2050**. These commitments have been approved by the Board of Directors and are applicable to all companies in the Group. The MAPFRE Group's Underwriting Policy Committee will be monitoring compliance with these commitments.

We set limits for the following sectors:

As a sign of our commitment, we have the following
Environmental Certificates:



ENERGY TRANSITION

MAPFRE will **not insure coal, gas and oil companies** that do not commit to an energy transition **plan**** to maintain global warming at around 1.5°C.



COAL

We have established **limits on the insurance** of certain coal-related projects **and companies**.



OIL & GAS

We acquire environmental **commitments** in the assurance of new projects related to: tar **sands** and **projects in the Arctic**.

* For more details on the environmental commitments of the MAPFRE Group, see: [ENVIRONMENTAL COMMITMENTS IN INVESTMENT AND UNDERWRITING](#)

** Definition according to the National Integrated Energy and Climate Plan (PNIEC) 2021-2030. Ministry for Ecological Transition and Demographic Challenge (Spain).

Our commitments to social wellness

Fundación
MAPFRE



The **Fundación MAPFRE** is a non-profit organization whose main objective is to contribute to the progress of society, improve people's quality of life and promote equal opportunities.

Big numbers 2023



+6.7 M
from beneficiaries



+25
countries



+7,400
volunteers in
25 countries

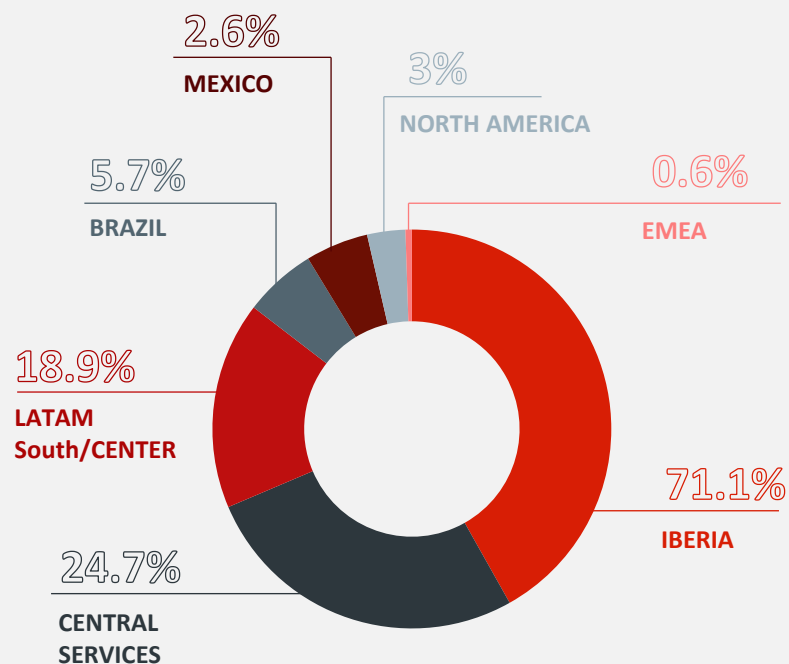
Impact on 11 Sustainable Development Goals (SDG)



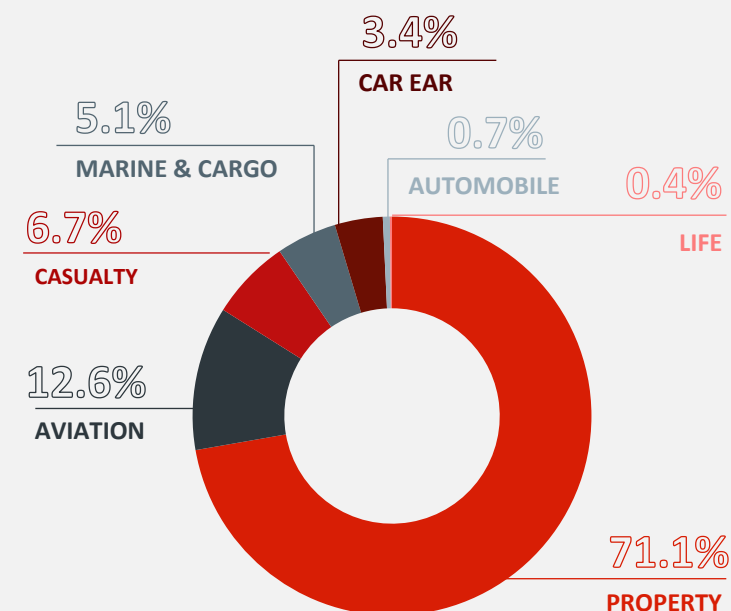
Key Figures 2023

PREMIUMS BY REGION

Market View



PREMIUMS BY BUSINESS LINE



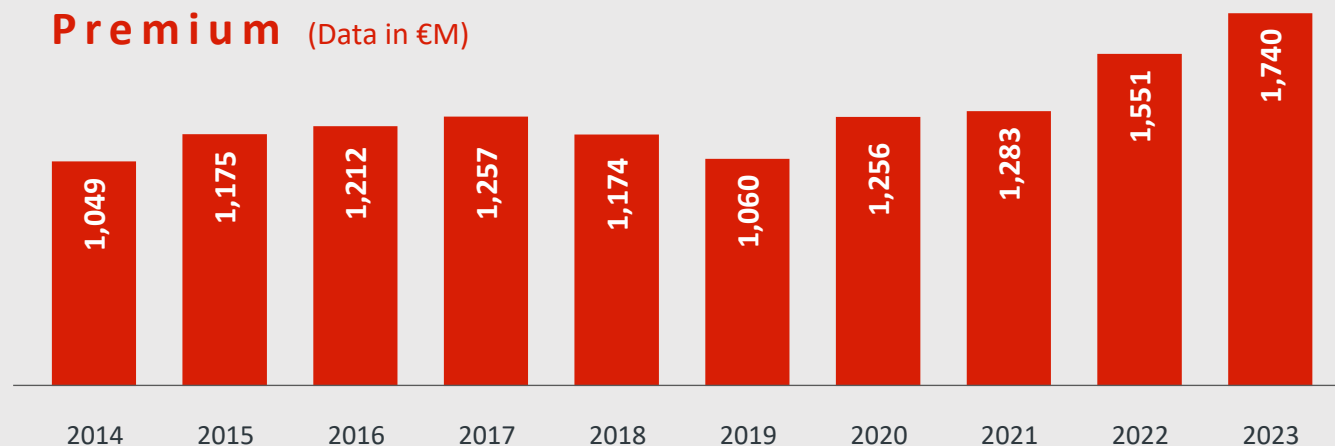
€1,740 M€
PREMIUMS

90.4%
COMBINED RATIO

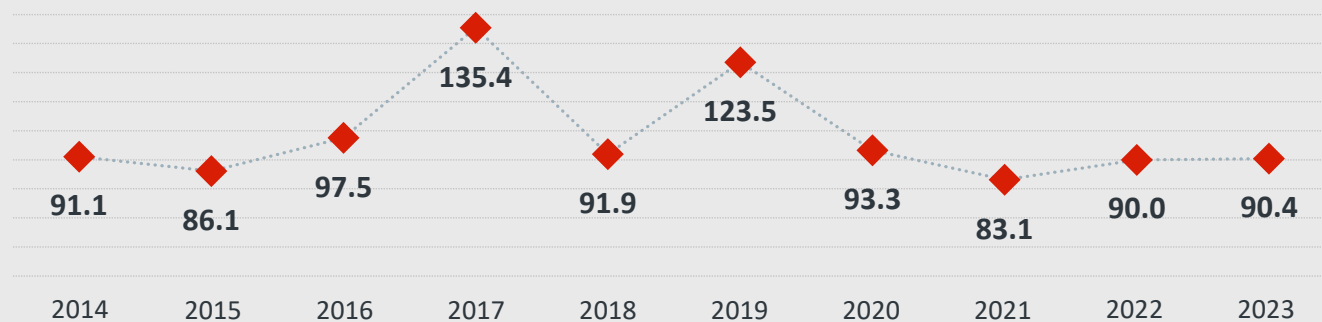
€29.2 M
EARNINGS
AFTER
TAX

Historical Key Figures

Premium (Data in €M)



Combined Ratio (Data in %)



Team



C.E.O.
Bosco Franco



**UNDERWRITING AND
RISK ENGINEERING**
José Antonio Ruibal (*)



CLAIMS
José Carlos Nájera (*)



OPERATIONS AND DATA
Carlos Villanueva (*)



**MARKETS, MARKETING,
AND COMMUNICATIONS**
Paola Serrano (*)



IBERIA MARKET
Santiago Martín (*)



**ADMINISTRATION
AND FINANCE**
Rosa Hernández (*)



HUMAN RESOURCES
Lourdes Moreno (*)



LEGAL DEPARTMENT
Laura González (**)



**STRATEGIC PLANNING
AND INNOVATION**
Manuel de la Campa (*)



IT
Javier Mora

Management Committee Members

(**) Secretary of the Steering Committee / Secretary of the Board of Directors



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ANNIVERSARY **15TH**

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Issued by:

AENOR	AENOR	AENOR	AENOR	AENOR
ENERGY MANAGEMENT	BUSINESS CONTINUITY MANAGEMENT SYSTEM	ENVIRONMENTAL MANAGEMENT	CARBON FOOTPRINT CALCULATED CO ₂	ZERO WASTE
ISO 50001	ISO 22301	ISO 14001		

Recognized by:

